To: David Twiggs, COO/General Manager
From: Linda Mayhood, Assistant General Manager
Date: July 8, 2015
Re: General Manager's Report for July 15, 2015

Meetings/Events
- KVRE Radio Program, Thurs., July 16, 10:15 a.m. (Jeff Atkins)

Upcoming Standing Committee Meetings
- ACC, Thurs., Jul. 16 and Aug. 6, 8:30 a.m., P&I Conference Room
- Golf, Thurs., Jul. 16, 4:00 p.m., Coronado Community Center
- Trails, Tues., Jul. 21, 1:30 p.m., Coronado Community Center
- Public Works, Thurs., Jul. 23, 9:30 a.m., Coronado Community Center (Note date change)
- CPFC, Mon., Aug. 3, 1:30 p.m., Coronado Community Center
- Lakes, Wed., Aug. 12, 9:00 a.m., Coronado Community Center
- GAC, Wed., Aug. 7, 8:00 a.m. Jessierville High School (Note meeting location).
- Recreation, Mon., Aug. 10, 4:00 p.m., Coronado Community Center

Note: Meeting dates are subject to change, check with Department Director to confirm.

Administration
The Garner, et. al. HSVPOA decision was issued in favor of the POA on all points.

IT Conversion Impact on Member Services: HSVPOA is weeks out from unveiling Phase I of a comprehensive software upgrade that is poised to make processing membership additions and updates, along with all other key services at the Village a smoother and more efficient process.

In preparation for the software conversion, the POA may not be able to process membership additions or updates during the week of July 27th and will have limited functionality on August 3rd.

Please be aware that this temporary service suspension impacts gate cards, ID cards and amenity passes.
Members are kindly asked to conduct POA business before or after these dates. In the event of an emergency, you may contact Lynda Bounsall or Doris Truett at 501-922-5556. Your patience is appreciated as we approach this exciting conversion milestone.

Masterplan: The updated Masterplan workbook is available on the website at www.hsvpoa.org |Governance |POA Operations |Masterplan.

Golf
Troon Golf Property of the Month: The majestic Maggie Valley Club & Resort located between the Blue Ridge and Great Smoky Mountains in Western North Carolina in featured as the Troon Golf Property of the month. Maggie Valley Club offers all the amenities you expect from a mountain-style resort including exceptional golf and dining, to modern accommodations. Golf, fish, raft, hike, bike, swim and dine; then, put your feet up and savor the quiet dignity of a Smoky Mountain sunset. Go to http://www2.cybergolf.com/sites/courses/template.asp?id=1361&page=104581&utm_source=Hot%20Springs%20Village%20Members&utm_medium=email&utm_campaign=Hot%20Springs%20Village%20Members for exclusive golf and stay and play packages for Hot Springs Village Members.
Permitting & Inspection

New Home Permits: The Architectural Control Committee approved two new home permits at the July 2, 2015 meeting, making a total of 39 new home permits 2015 YTD.

Urban Deer Hunt: The 2015-2016 Urban Deer Hunt for Hot Springs Village, an archery only deer hunt, will be held starting on Sep 1, 2015 and going through Feb 28, 2016. The hunt will be regulated by the Arkansas Game and Fish Commission (AGFC) and all rules will be enforced under AGFC guidelines during the hunt. All Hunters that plan on participating in the hunt must attend a mandatory Orientation Meeting held on Aug 15 in Hot Springs Village at the Ponce de Leon Center, Ouachita Room. The Arkansas Bowhunter’s Association (ABA) will handle the registration. Go to http://www.arkansasbowhunters.org/ for more information.

Fire Department

Adopt a Hydrant: "Adopt a Hydrant", is back again sponsored by the Hot Springs Village Fire Department. If there is a hydrant that you have had your eye on that needs a new coat of paint and you want to adopt it, contact Jason Miller at jmiller@hsvpoa.org. Red hydrants, not already custom painted, are available to paint. Please send pictures to enter into the custom paint contest. Winners will be announced in late August with participants being qualified for 1st, 2nd and 3rd place. All fire stations will have red spray paint available for anyone in need of paint.

Hydrant Maintenance: HSV Fire Department will be performing hydrant maintenance, flushing and cleaning from now until mid-August. Residents need to be aware of the possibility of discolored water in taps. Please check your water by filling a glass and checking the clarity; if it is discolored, residents are encouraged to refrain from washing any white clothing until the water clears up. The water is fine for consumption and cooking. The clearing process may take a couple of days. Thank you for your patience as the HSV Fire Department strives to keep things running smoothly for your safety.

Police Department

Citizens Police Academy: Hot Springs Village members are invited to sign up for the next 2015 Citizens Police Academy, beginning August 4th. The Academy will be an 8 week program meeting every Tuesday evening from 6:00 p.m. to 8:00 p.m. at the Coronado Center, 150 Ponderosa Lane. Pre-registration is open now; applications are available on the website at www.hsvpoa.org Community/ 2015 Citizens’ Police Academy Application.

Public Works

Streets Division:

Sabadel Lane is closed to thru traffic due to repairs that are expected to take more than a week.

Levantino Drive culvert repairs will begin in late July and are estimated at being completed sometime in August. The culvert repair has been delayed due to additional construction needed to isolate flooded culverts from Lake Balboa. Stay informed of detours all closures that will be communicated frequently through e-blasts.

HSVPOA has contracted to clear fallen trees and debris from recent storms from the road right-of-ways.

Mowing of all streets in the Village continues.

Please observe all signs and use caution when approaching work areas and mowing crews.

Wastewater and Sewage Division: A town hall meeting was held on July 9 to inform residents of details and what to expect of the upcoming smoke testing of HSV wastewater gravity-sewer infrastructure. Smoke testing will begin on July 15 and continue through the end of August. Residents will be notified of schedules for testing areas via Eblasts and door hangers 24 – 48 hours in advance of testing.

Workers will be accessing manholes in order to "smoke test" sewer pipe and locate defects in the system. Smoke will be visible from vent stacks on houses and holes in the ground. The smoke is safe and non-
toxic and will not enter your home unless you have defective plumbing or dried up drain traps. The testing will take a couple of days.

Recreation

**DeSoto Marina:** The Waypoint at DeSoto Marina is open for some business including: gas sales, slip rentals, bait purchases, kayak, stand-up paddle board and bike rentals. Food and drink items are available for purchase including soft drinks, Gatorade, candy bars, ice cream and other small items. The restaurant is not yet open, but the Grand Opening will be later this month.

**Beach Hosts:** The Recreation Department has implemented a Beach Host program to staff HSV beach areas with paid employees empowered to enforce our rules, and ensure that those utilizing these areas are either members or guests of members. The Recreation Department is committed to creating a family friendly atmosphere at all our beaches.

**Trails:** The Cedar Creek Trail and sections of Hernando East along DeSoto Boulevard were heavily damaged in the recent storms. These sections are closed until further notice.

**Summer Swim Lessons:** Swim lessons will be held at the Coronado Fitness Center Monday - Friday from July 6 – July 31. Two sessions, per day, will be offered at 10:00 a.m. and 11:00 a.m. During these times, the indoor pool will have one lane open for water walking. The Monday, Wednesday and Friday shallow water aerobics class will be held at 2:30 p.m. The regular class schedule will resume on Aug 3. Please check the pool schedule frequently this summer for other changes. For more information or to sign up for lessons, please call Deb Johnson at the Coronado Fitness Center at 501-922-1230.

**Introduction to Nia:** Join Julie Wylie at 1:30 p.m. on July 16 at the Coronado Fitness Center for an Introduction to Nia class. Wylie combines her physiology training, passion for advancing self-awareness and holistic body knowledge into a playful program that inspires clients towards a feel-better, move-more lifestyle in her Nia classes.

**Motors & Muscles Car and Motorcycle Show:** Show off your ride at the Motors & Muscles Car and Motorcycle Show, sponsored by Landers Harley Davidson and Three lakes Distribution on Saturday, July 18 from 9:00 a.m. until 9:00 p.m. at Ponce de Leon Center/Grove Park located at 1101 DeSoto Boulevard. The event is a collaboration between HSV Recreation and Sami’s to benefit Arkansas Children’s Hospital. Additional sponsors include Jim Harbour of RE/MSX of Hot springs Village, Home Buddy’s Complete Home Repair and Lawn Care, and Balboa Friends of Karaoke. For information call 922-4231.

**Boat Slip Rentals:** Covered boat slips are available for rent at Lake Coronado and uncovered slips at Lake DeSoto Marina for six-month and annual leases. Watch for the Grand Re-opening of Lake Desoto Marina coming soon. For information regarding boat-slip sizes and rental fees, please call the Recreation Department at 922-5050.
Hot Springs Village Animal Control

Activity Report for the month of
June 2015

<table>
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<th>Animal Call Outs</th>
<th>Month</th>
<th>2015 YTD</th>
<th>2014 YTD</th>
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<tr>
<td></td>
<td>104</td>
<td>428</td>
<td>243</td>
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| Animal Intake       | 54    | 182      | 156      |

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<td>AWL</td>
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<td>Returned to Wild</td>
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Animals remaining in shelter June 30, 2015
Intake side 7
Adoption side 26
# Hot Springs Village Fire Department

## RESPONSES FOR THE MONTH OF JUNE 2015

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<tr>
<th>RESPONSE CATEGORY</th>
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<th>2015 YEAR TO DATE</th>
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**TOTAL ALARMS ANSWERED THIS MONTH:** 61 342 49

## RESPONSES BY STATION AREA OF COVERAGE:

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## RESPONSES BY SHIFTS:

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<td>C SHIFT</td>
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## DRILL ONE SUBJECT:

Haz-Mat Ops Refresher, Placards and the use of ERG's

## DRILL TWO SUBJECT:

Air management, communications and staging
Golf Department Report

June 2015

• **ROUNDS FOR THE MONTH:** For the month of June golf rounds were 28,423 players reflecting an increase of 1,212 (4%) rounds to June 2014. We finally got back to normal with weather conditions as the normal amount of rainfall did not hinder the demand for tee times. This month HSV incurred only 3.7 inches of rain as compared to 6.2 inches in June 2014. The courses are finally drying out from the wet conditions that have occurred since the start of the year.

Through 2015, the total rainfall year to date is 51.6 inches and is approaching of the annual average of 56.0 inches that has been recorded in recent history.

• **MARKETING UPDATE:** The Director of Golf and Group Sales Manager from HSV attended the Troon Central Region Sales & Marketing Summit in San Antonio, TX. This summit was attended by Troon facilities from 5 states and was an opportunity to review best practices and procedures along with marketing strategies utilizing soft marketing technology.

• **TROON GOLF VACATIONS:** As we enter the height of the summer season, the golf packages that were booked earlier in the Spring are now enjoying golf in the Village. In addition, reservations are starting to be requested for the fall golf season. The number of golfers that are enjoying HSV for their golf vacations have now met the business total of 2014 with 3,800 rounds of golf representing over $200K in revenue. All bookings that will be made for the remainder of 2015 will be a positive addition to last year’s golf package business.

• **GOLF CHANNEL AMATEUR TOUR:** HSV was the site of the central regional Golf Channel Amateur Tour qualifying tournament. 185 players from around the Country competed for two days on Ponce de Leon Golf Club and Granada Golf Club with flight winners qualifying for the Golf Channel Tour National Championship at PGA West in La Quinta, CA. The Tuesday following the event, Hot Springs Village enjoyed some national recognition as the results of the tournament were broadcasted on the Golf Channel’s Morning Drive.

• **CORPORATE/CHARITY GOLF OUTINGS:** In June 811 rounds of golf were produced representing $40,000 in golf revenues. These groups included the Golf Channel national tour, Golf Channel state tour, Bumper to Bumper and HSV Shriners.

• **NUMBER OF PLAYABLE DAYS:** As June returned back to normal conditions, the number of playable days was consistent with 2014 with the exception to the aerification dates that
DeSoto and Magellan were closed this month. The greens aerification for those two courses was performed in May of 2014. In June the courses were available 228 days. For June, 2014 the number of available days was 233. A full month of golf for June is equal to 240 days of play.

- **MAINTENANCE:** The regional agronomist from Troon Golf spent a week at the Village meeting all the Superintendents along with personally touring each of the courses with them. Science and agronomy needs and challenges were discussed as it related to each course with best practices and standards being shared from the corporate level. Green aerification and topdressing continued in June with the bermuda greens at DeSoto and Magellan golf courses being completed with the first of two summer schedules.
Human Resources

June, 2015

Employee Arrivals:

Vicky Morris
Shannon Crawford
Nicole Good
Paul Moore

Department
Communications
Public Works
Administration, Business Development Coordinator
Recreation

Employee Departures:

Donald Rhodes

Golf Maintenance

Employee Transfers:

None

Employee Promotions:

Ricky Middleton
Ella Scotty

Police Department
Administration
# Hot Springs Village Police Department

## June 2015 Report

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**Total** 371 1969 1882

### June 15 YTD 15 YTD 14

| **Citations**                  | 67  |
| **ALL CAD TRANSACTIONS**       | 8,705 |
PUBLIC WORKS REPORT
June 2015

• Streets, Sanitation & Construction Divisions:
  ✓ The 2015 culvert replacement program is complete. The contractor has
    patched the roads and is doing clean-up work. The culverts replaced by POA
    crews are scheduled to be patched the week of July 13th.
  ✓ Levantino Drive between Fletante Way and Buque/Tiburon Way is closed due
    to failure of the culverts. The flooded culverts will have to be isolated from
    Lake Balboa before the repair can be made. We expect this to be completed in
    August.
  ✓ A contractor has been hired to clear fallen trees and debris from recent storms
    from Village road right-of-ways.
  ✓ Maintenance work was done at the look-out on Jarandilla Drive. Trees were
    cut in the road right-of-way and brush was cleared from the sight.
  ✓ Sabadell Lane has been closed to through traffic due to a culvert failure. There
    are four houses on this road and they were all contacted concerning the road
    closure.
  ✓ The paving contractor is scheduled to begin this year’s paving program in
    August.
  ✓ Crews are crack sealing all POA parking lots.
  ✓ Mowing of all Village roads will continue full-time throughout the summer.

• Electrical Division:
  ✓ There were 112 electrical service calls processed in June with 55% for Public Works,
    17% for Public Safety, 15% for Recreation, 5% for Golf, 5% for Administration, and
    3% for Food & Beverage. There were 4 new sewer pumps connected.
  ✓ Crews, repaired card gates and completed work orders for the building inspection
    and fire inspection reports.

• Water/Wastewater Division:
  ✓ During June maintenance crews investigated and repaired 47 water and 18
    wastewater leaks and/or blockages, and performed 101 utility locates. They
    checked/repaired 134 sewer tanks and 12 lift stations. Meter technicians
    replaced 9 meters, set 1 new meter, went on 21 service calls, and accomplished
    122 meter reconnects and disconnects. They also read 8,852 meters in June.
  ✓ The water treatment plant produced 65.8 mgd of water in June with an
    average daily water usage of 2.1 million gallons per day.
  ✓ Total rainfall for the month of June was 5.01 inches.
  ✓ The next phase of the Sanitary Sewer Evaluation Study is smoke testing the
    lines. A town hall meeting to discuss the smoke testing will take place on July
    9th with work to begin the week of July 13th.
  ✓ The Doscientos and Sendero sewer lift stations are complete except for some
    electrical work.
    ✓ H1 and B2 water tanks were painted and were back in service as of July 7th.

• Lake Maintenance:
  ✓ Crews are working on maintenance items.
### Coronado Tennis Center

<table>
<thead>
<tr>
<th>Service</th>
<th>Jun-14</th>
<th>2014 YTD</th>
<th>Jun-15</th>
<th>2015 YTD</th>
<th>Difference Year to Year</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ball machine rentals</td>
<td>19</td>
<td>91</td>
<td>25</td>
<td>100</td>
<td>9</td>
</tr>
<tr>
<td>Employee Play</td>
<td>43</td>
<td>214</td>
<td>64</td>
<td>240</td>
<td>26</td>
</tr>
<tr>
<td>Volunteer Play</td>
<td>2</td>
<td>3</td>
<td>1</td>
<td>7</td>
<td>4</td>
</tr>
<tr>
<td>Super Senior Play</td>
<td>47</td>
<td>176</td>
<td>94</td>
<td>301</td>
<td>125</td>
</tr>
<tr>
<td>Member Play</td>
<td>653</td>
<td>2730</td>
<td>774</td>
<td>2917</td>
<td>187</td>
</tr>
<tr>
<td>Annual Players</td>
<td>1233</td>
<td>5621</td>
<td>1256</td>
<td>4912</td>
<td>(709)</td>
</tr>
<tr>
<td>Family Players</td>
<td>1</td>
<td>4</td>
<td>1</td>
<td>6</td>
<td>2</td>
</tr>
<tr>
<td>Guest / Reciprocal Play</td>
<td>42</td>
<td>184</td>
<td>29</td>
<td>144</td>
<td>(40)</td>
</tr>
<tr>
<td><strong>Subtotal attendance</strong></td>
<td>2040</td>
<td>9023</td>
<td>2244</td>
<td>8627</td>
<td>(396)</td>
</tr>
<tr>
<td>30 Day Member Passes Sold</td>
<td>1</td>
<td>5</td>
<td>4</td>
<td>4</td>
<td>(1)</td>
</tr>
<tr>
<td>30 Day Guest Passes Sold</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>90 Day Passes Sold</td>
<td>1</td>
<td>8</td>
<td>0</td>
<td>8</td>
<td>0</td>
</tr>
<tr>
<td>Annual Passes Sold</td>
<td>0</td>
<td>73</td>
<td>0</td>
<td>43</td>
<td>(30)</td>
</tr>
<tr>
<td>Miscellaneous Sales</td>
<td>0</td>
<td>4</td>
<td>0</td>
<td>0</td>
<td>(4)</td>
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### DeSoto Pool

<table>
<thead>
<tr>
<th>Category</th>
<th>Jun-14</th>
<th>2014 YTD</th>
<th>Jun-15</th>
<th>2015 YTD</th>
<th>Difference Year to Year</th>
</tr>
</thead>
<tbody>
<tr>
<td>Members</td>
<td>468</td>
<td>568</td>
<td>0</td>
<td>0</td>
<td>(568)</td>
</tr>
<tr>
<td>Family Members</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Guests</td>
<td>410</td>
<td>510</td>
<td>0</td>
<td>0</td>
<td>(510)</td>
</tr>
<tr>
<td>Employee</td>
<td>4</td>
<td>6</td>
<td>0</td>
<td>0</td>
<td>(6)</td>
</tr>
<tr>
<td>Reciprocal</td>
<td>0</td>
<td>1</td>
<td>0</td>
<td>0</td>
<td>(1)</td>
</tr>
<tr>
<td>Super Senior</td>
<td>1</td>
<td>1</td>
<td>0</td>
<td>0</td>
<td>(1)</td>
</tr>
<tr>
<td>Under 6 member</td>
<td>107</td>
<td>136</td>
<td>0</td>
<td>0</td>
<td>(136)</td>
</tr>
<tr>
<td>Under 6 Guest</td>
<td>108</td>
<td>133</td>
<td>0</td>
<td>0</td>
<td>(133)</td>
</tr>
<tr>
<td><strong>Subtotal attendance</strong></td>
<td>1098</td>
<td>1355</td>
<td>0</td>
<td>0</td>
<td>(1355)</td>
</tr>
<tr>
<td>Annual Passes Sold</td>
<td>0</td>
<td>9</td>
<td>0</td>
<td>0</td>
<td>(9)</td>
</tr>
<tr>
<td>Pool Rentals</td>
<td>12</td>
<td>14</td>
<td>0</td>
<td>0</td>
<td>(14)</td>
</tr>
<tr>
<td>Swim Lessons</td>
<td>81</td>
<td>89</td>
<td>0</td>
<td>0</td>
<td>(89)</td>
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</table>

### Coronado Fitness Center

<table>
<thead>
<tr>
<th>Category</th>
<th>Jun-14</th>
<th>2014 YTD</th>
<th>Jun-15</th>
<th>2015 YTD</th>
<th>Difference Year to Year</th>
</tr>
</thead>
<tbody>
<tr>
<td>Annual Member Participation</td>
<td>5098</td>
<td>31840</td>
<td>4489</td>
<td>27993</td>
<td>(3847)</td>
</tr>
<tr>
<td>Daily Members</td>
<td>453</td>
<td>2452</td>
<td>345</td>
<td>2260</td>
<td>(192)</td>
</tr>
<tr>
<td>Family</td>
<td>5</td>
<td>25</td>
<td>5</td>
<td>18</td>
<td>(7)</td>
</tr>
<tr>
<td>Guests</td>
<td>116</td>
<td>622</td>
<td>149</td>
<td>715</td>
<td>93</td>
</tr>
<tr>
<td>Employees</td>
<td>314</td>
<td>1854</td>
<td>213</td>
<td>1625</td>
<td>(229)</td>
</tr>
<tr>
<td>Volunteers</td>
<td>66</td>
<td>255</td>
<td>0</td>
<td>109</td>
<td>(146)</td>
</tr>
<tr>
<td>Super Seniors</td>
<td>61</td>
<td>387</td>
<td>30</td>
<td>281</td>
<td>(106)</td>
</tr>
<tr>
<td>Reciprocal</td>
<td>8</td>
<td>12</td>
<td>5</td>
<td>7</td>
<td>(5)</td>
</tr>
<tr>
<td>Temporary Dependent</td>
<td>5</td>
<td>29</td>
<td>12</td>
<td>84</td>
<td>55</td>
</tr>
</tbody>
</table>
### June 2015 Utilization Report

<table>
<thead>
<tr>
<th>Category</th>
<th>Jun-14</th>
<th>2014 YTD</th>
<th>Jun-15</th>
<th>2015 YTD</th>
<th>Difference Year to Year</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Daily Family Swim Member</strong></td>
<td>6</td>
<td>25</td>
<td>9</td>
<td>37</td>
<td>12</td>
</tr>
<tr>
<td><strong>Daily Family Swim Guest</strong></td>
<td>5</td>
<td>23</td>
<td>16</td>
<td>51</td>
<td>28</td>
</tr>
<tr>
<td><strong>Children 6 and Under Member</strong></td>
<td>7</td>
<td>50</td>
<td>14</td>
<td>87</td>
<td>37</td>
</tr>
<tr>
<td><strong>Children 6 &amp; under Guest</strong></td>
<td>5</td>
<td>35</td>
<td>12</td>
<td>53</td>
<td>18</td>
</tr>
<tr>
<td><strong>Silver Sneakers Visits</strong></td>
<td>4259</td>
<td>26334</td>
<td>4803</td>
<td>28541</td>
<td>2207</td>
</tr>
<tr>
<td><strong>Subtotal attendance</strong></td>
<td><strong>10408</strong></td>
<td><strong>63943</strong></td>
<td><strong>10102</strong></td>
<td><strong>61861</strong></td>
<td><strong>(2082)</strong></td>
</tr>
<tr>
<td><strong>30 Day Member Passes Sold</strong></td>
<td>55</td>
<td>265</td>
<td>38</td>
<td>203</td>
<td><strong>(62)</strong></td>
</tr>
<tr>
<td><strong>30 Day Super Sr Passes Sold</strong></td>
<td>3</td>
<td>12</td>
<td>5</td>
<td>20</td>
<td><strong>8</strong></td>
</tr>
<tr>
<td><strong>30 Day Guest Passes Sold</strong></td>
<td>0</td>
<td>22</td>
<td>3</td>
<td>15</td>
<td><strong>7</strong></td>
</tr>
<tr>
<td><strong>90 Day Member Passes Sold</strong></td>
<td>20</td>
<td>86</td>
<td>10</td>
<td>109</td>
<td><strong>23</strong></td>
</tr>
<tr>
<td><strong>90 Day Super Sr Passes Sold</strong></td>
<td>2</td>
<td>14</td>
<td>0</td>
<td>7</td>
<td><strong>(7)</strong></td>
</tr>
<tr>
<td><strong>90 Day Guest Passes Sold</strong></td>
<td>0</td>
<td>5</td>
<td>0</td>
<td>1</td>
<td><strong>(4)</strong></td>
</tr>
<tr>
<td><strong>Annual Guest passes Sold</strong></td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td><strong>Annual Member Passes Sold</strong></td>
<td>1</td>
<td>150</td>
<td>6</td>
<td>100</td>
<td><strong>(50)</strong></td>
</tr>
<tr>
<td><strong>Annual Husb/Wife Passes Sold</strong></td>
<td>1</td>
<td>50</td>
<td>0</td>
<td>13</td>
<td><strong>(37)</strong></td>
</tr>
<tr>
<td><strong>Annual Hsb/Wife Super Sr Passes Sold</strong></td>
<td>0</td>
<td>2</td>
<td>0</td>
<td>1</td>
<td><strong>(1)</strong></td>
</tr>
<tr>
<td><strong>Annual Sup Sr Passes Sold</strong></td>
<td>12</td>
<td>71</td>
<td>0</td>
<td>72</td>
<td><strong>1</strong></td>
</tr>
<tr>
<td><strong>Swim Lessons</strong></td>
<td>1</td>
<td>93</td>
<td>0</td>
<td>5</td>
<td><strong>(88)</strong></td>
</tr>
<tr>
<td><strong>Silver Sneakers Members</strong></td>
<td>29</td>
<td>1364</td>
<td>56</td>
<td>1699</td>
<td><strong>335</strong></td>
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### Pavilions

<table>
<thead>
<tr>
<th>Category</th>
<th>Jun-14</th>
<th>2014 YTD</th>
<th>Jun-15</th>
<th>2015 YTD</th>
<th>Difference Year to Year</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Balboa Rentals</strong></td>
<td>14</td>
<td>26</td>
<td>19</td>
<td>37</td>
<td><strong>11</strong></td>
</tr>
<tr>
<td><strong>Cortez Rentals</strong></td>
<td>7</td>
<td>16</td>
<td>12</td>
<td>31</td>
<td><strong>15</strong></td>
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### Lawnbowling

<table>
<thead>
<tr>
<th>Category</th>
<th>Jun-14</th>
<th>2014 YTD</th>
<th>Jun-15</th>
<th>2015 YTD</th>
<th>Difference Year to Year</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Member</strong></td>
<td>0</td>
<td>19</td>
<td>1</td>
<td>21</td>
<td><strong>2</strong></td>
</tr>
<tr>
<td><strong>Super Senior</strong></td>
<td>0</td>
<td>9</td>
<td>0</td>
<td>8</td>
<td><strong>(1)</strong></td>
</tr>
<tr>
<td><strong>Husband and Wife</strong></td>
<td>1</td>
<td>26</td>
<td>1</td>
<td>26</td>
<td>0</td>
</tr>
<tr>
<td><strong>6 month</strong></td>
<td>0</td>
<td>3</td>
<td>0</td>
<td>2</td>
<td><strong>(1)</strong></td>
</tr>
<tr>
<td><strong>Employee</strong></td>
<td>0</td>
<td>4</td>
<td>0</td>
<td>9</td>
<td><strong>5</strong></td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>1</strong></td>
<td><strong>61</strong></td>
<td><strong>2</strong></td>
<td><strong>66</strong></td>
<td><strong>5</strong></td>
</tr>
</tbody>
</table>

### Bocce

<table>
<thead>
<tr>
<th>Category</th>
<th>Jun-14</th>
<th>2014 YTD</th>
<th>Jun-15</th>
<th>2015 YTD</th>
<th>Difference Year to Year</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Member</strong></td>
<td>0</td>
<td>13</td>
<td>1</td>
<td>17</td>
<td><strong>4</strong></td>
</tr>
<tr>
<td><strong>Super Senior</strong></td>
<td>0</td>
<td>2</td>
<td>0</td>
<td>8</td>
<td><strong>6</strong></td>
</tr>
<tr>
<td><strong>Husband and Wife</strong></td>
<td>0</td>
<td>25</td>
<td>1</td>
<td>13</td>
<td><strong>(12)</strong></td>
</tr>
<tr>
<td><strong>6 month</strong></td>
<td>0</td>
<td>7</td>
<td>0</td>
<td>0</td>
<td><strong>(7)</strong></td>
</tr>
<tr>
<td><strong>Employee</strong></td>
<td>0</td>
<td>2</td>
<td>0</td>
<td>2</td>
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</table>
### June 2015 Utilization Report

#### Pickleball

<table>
<thead>
<tr>
<th></th>
<th>Jun-14</th>
<th>2014 YTD</th>
<th>Jun-15</th>
<th>2015 YTD</th>
<th>Difference Year to Year</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Member</strong></td>
<td>1</td>
<td>129</td>
<td>5</td>
<td>129</td>
<td>0</td>
</tr>
<tr>
<td><strong>Super Senior</strong></td>
<td>0</td>
<td>9</td>
<td>0</td>
<td>19</td>
<td>10</td>
</tr>
<tr>
<td><strong>Husband and Wife</strong></td>
<td>1</td>
<td>141</td>
<td>1</td>
<td>123</td>
<td>(18)</td>
</tr>
<tr>
<td><strong>6 month</strong></td>
<td>0</td>
<td>6</td>
<td>0</td>
<td>2</td>
<td>(4)</td>
</tr>
<tr>
<td><strong>Employee</strong></td>
<td>1</td>
<td>15</td>
<td>2</td>
<td>16</td>
<td>1</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>3</td>
<td>300</td>
<td>8</td>
<td>289</td>
<td>(11)</td>
</tr>
</tbody>
</table>

**Note:** Last year Lawnbowling, Bocce and Pickleball were a combined fee. This is the first year to

#### Coronado Center

<table>
<thead>
<tr>
<th></th>
<th>Jun-14</th>
<th>2014 YTD</th>
<th>Jun-15</th>
<th>2015 YTD</th>
<th>Difference Year to Year</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Room Rentals</strong></td>
<td>87</td>
<td>580</td>
<td>73</td>
<td>466</td>
<td>(114)</td>
</tr>
<tr>
<td><strong>Attendance</strong></td>
<td>3,221</td>
<td>21,879</td>
<td>2,171</td>
<td>17,838</td>
<td>(4,041)</td>
</tr>
</tbody>
</table>

#### Coronado Library

<table>
<thead>
<tr>
<th></th>
<th>Jun-14</th>
<th>2014 YTD</th>
<th>Jun-15</th>
<th>2015 YTD</th>
<th>Difference Year to Year</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Catalogue Books Checked Out</strong></td>
<td>4,727</td>
<td>27,820</td>
<td>4,347</td>
<td>26,180</td>
<td>(1,640)</td>
</tr>
<tr>
<td><strong>Paper Backs Checked Out</strong></td>
<td>1,229</td>
<td>8020</td>
<td>1,223</td>
<td>6,996</td>
<td>(1,024)</td>
</tr>
<tr>
<td><strong>Subtotal Books Checked Out</strong></td>
<td>5,956</td>
<td>35,840</td>
<td>5,570</td>
<td>28,349</td>
<td>(7,491)</td>
</tr>
<tr>
<td><strong>Attendance</strong></td>
<td>2,647</td>
<td>16,817</td>
<td>5,044</td>
<td>16,682</td>
<td>(135)</td>
</tr>
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</table>

#### Ponce de Leon Center

<table>
<thead>
<tr>
<th></th>
<th>Jun-14</th>
<th>2014 YTD</th>
<th>Jun-15</th>
<th>2015 YTD</th>
<th>Difference Year to Year</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Woodlands Room Rentals</strong></td>
<td>12</td>
<td>66</td>
<td>7</td>
<td>81</td>
<td>15</td>
</tr>
<tr>
<td><strong>Attendance</strong></td>
<td>682</td>
<td>14,183</td>
<td>368</td>
<td>12,155</td>
<td>(2,028)</td>
</tr>
<tr>
<td><strong>Ouachita Rentals</strong></td>
<td>21</td>
<td>159</td>
<td>20</td>
<td>133</td>
<td>(26)</td>
</tr>
<tr>
<td><strong>Attendance</strong></td>
<td>651</td>
<td>6,720</td>
<td>585</td>
<td>6,266</td>
<td>(454)</td>
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#### Family Recreation

<table>
<thead>
<tr>
<th></th>
<th>Jun-14</th>
<th>2014 YTD</th>
<th>Jun-15</th>
<th>2015 YTD</th>
<th>Difference Year to Year</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Building Rentals</strong></td>
<td>1</td>
<td>17</td>
<td>5</td>
<td>15</td>
<td>(2)</td>
</tr>
</tbody>
</table>

#### RV Park

<table>
<thead>
<tr>
<th></th>
<th>Jun-14</th>
<th>2014 YTD</th>
<th>Jun-15</th>
<th>2015 YTD</th>
<th>Difference Year to Year</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Rv Rentals (nights rented)</strong></td>
<td>100</td>
<td>345</td>
<td>126</td>
<td>411</td>
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*April included 22 Garden Homes at Mt. Carmel