

Hot Springs Village, Arkansas Property Owners' Association General Information & Regulations

The purpose of this information is to familiarize property owners and guests with the facilities and services available in Hot Springs Village. It describes the location, operation and some of the regulations that govern the use of Property Owners' Association facilities and services. A complete list of Hot Springs Village policies is available from the Property Owners' Association website at www.hsvpoa.org.

Fees and charges for use of facilities and services are presented separately. Fees are subject to annual review and amendment by the Board of Directors as are the regulations described in this information.

The Board encourages all association members and guests to use and enjoy the facilities and services in Hot Springs Village and expects that people will comply with the regulations set forth.

THE PROPERTY OWNERS' ASSOCIATION MAY AMEND THE POLICIES AND REGULATIONS WITHOUT NOTICE.

HOT SPRINGS VILLAGE GENERAL INFORMATION

Location and Size: The Village encompasses approximately 40.6 square miles in Garland and Saline Counties. The area is approximately 65 miles southwest of Little Rock and 16 miles northeast of Hot Springs. The Village is bounded by Highway 7 on the west and Highway 5 on the south.

Topography and Climate: The average temperature is 81 degrees during the summer and 43 degrees during the winter. Average precipitation is 4.8 inches. Elevation ranges from 400 feet to 1,275 feet above sea level.

Lakes: There are 12 lakes serving HSV. Eleven of these lakes are used for recreational purposes. Lake Lago is the reservoir for the village's drinking water.

<u>Lakes</u>	<u>Size</u>	<u>Normal Pool Elevation (U.S.F.S.)</u>
Balboa	944 acres	535 feet
Coronado	380 acres	645 feet
Cortez	245 acres	630 feet
DeSoto	200 acres	730 feet
Lago	100 acres	660 feet
Pineda	62 acres	700 feet
Granada	54 acres	495 feet
Sophia	36 acres	477.5 feet
Maria	27 acres	478 feet
Isabella	24 acres	465 feet
Estrella	22 acres	525 feet
Segovia	11 acres	800 feet

Emergency Services: Fire, ambulance and police services are provided by the Department of Public Safety, 113 Calella Road. There are four strategically located fire stations: DeSoto Station, 115 Calella Road, Cortez Station, 110 Cortez Road, Balboa Station, 430 Ponce de Leon Dr., and Coronado Station, 431 Balearic Road. There are three advanced life support ambulances in Hot Springs Village located on Calella Road, the Cortez Fire Station and the Balboa Fire Station.

Entrances to HSV: An identification check will be conducted at controlled entrances into the Village. Any person(s) without authorization to enter the Village shall be restricted and/or directed to leave. Authorized persons shall include property owners, authorized guests, service employees and contractors.

Gate Access Cards: Individuals authorized to have a photo identification card may be eligible to purchase a proximity gate access card that can be used to enter or leave through electronic gates.

Identification Cards and Passes: Persons entering the Village and/or using POA facilities will be required to show current identification as requested by any POA employee. Identification may be in the form of:

- A property owner card
- A property owner dependent card
- A family member photo ID card
- A temporary dependent card (under 16 years of age)
- A visitor card
- A work pass
- A POA vehicle dash pass or decal

Persons refusing to show the above identification shall be considered as trespassing and directed to leave the Village. Villagers expecting guests can log them through www.hsvpoa.org or by calling the West Gate or East Gate and leave the names of their guests.

Traffic Control: Motor vehicle operators are required to observe speed limits and warning signs posted in Hot Springs Village. Arkansas Motor Vehicle Traffic Laws apply and citations may be issued for violations. The speed limit in Hot Springs Village is 30 mph unless otherwise posted. All vehicles operating on Village roadways shall conform to state regulations relative to lights and horsepower.

Off-Road Parking on Rights of Way: Vehicles are prohibited from parking on the road surface. Property owners may provide off road parking on the street right-of-way subject to conditions as outlined in the POA policy manual unless such area is specifically designated as "No Parking".

Fire Regulation: Open burning is prohibited unless specifically approved in writing by the Director of Public Safety.

Government: In 1970, the Hot Springs Village Property Owners' Association was established as a non-profit corporation. The POA is governed by a seven-member volunteer Board of Directors elected by the membership. The Board employs a professional staff, headed by a General Manager, to manage the day-to-day affairs of the association.

Assessments and Taxes: The association levies an annual assessment, as approved by the membership, to offset the cost of operating the services and amenities of the Village. There are no deviations between the assessments of residents and non-resident property owners. Real estate and personal property taxes are levied by and payable to either Garland, 501.622.3710, or Saline, 501.303.5620 County Tax Collector.

Property Owners' Association: The POA Administration Building is located at 895 DeSoto Boulevard. The following administrative departments are located in this building:

- Office of the General Manager
- Department of Finance and Administration
- Planning and Inspections Department
- Public Works Department
- Human Resources Department
- Purchasing Department
- Golf Administration Department
- Property Owner Services
- Communications
- Information Technology

Litter Program: The POA has embarked on a comprehensive litter control program for the entire Village. A state fine for littering is applicable to violators. Everyone's cooperation is encouraged in the 'VILLAGE PRIDE IS PICKING UP' program.

Utility Services: Water, sewer, sanitation and recycling services are provided by the POA. Electric service is provided by Entergy, 1.800.368.3749 or First Electric Cooperative, 1-800-489-6716. Telephone service is provided by AT&T, 1.800.464.7928. Natural gas service is not available. Propane is allowed with a permit.

Architectural Control: Permits are required for the construction of any building, fence, wall or other structure erected in the Village, in accordance with the Declaration and Protective Covenants of the association. Permits are also required for tree cutting on vacant lots, residential irrigation systems, L.P. gas tanks, building alterations, seawalls, boat docks, swimming pools, storage buildings, HVAC, landscaping, signs, tree cutting and rock removal. Detailed regulations and/or guidelines are available in the Planning and Inspections Department in the POA Administration Building.

Common Property: The common property of Hot Springs Village including but not limited to green belt areas, roadways, road right-of-ways, lakes, driveways, golf courses and all other amenities and facilities, is available for the use and enjoyment of all members of the POA. No use or enjoyment of such common property may be made by any member, which would be detrimental to the usage and enjoyment of the membership as a whole. It is the intent of common property policy to regulate landscaping, construction and encroachments on common property of Hot Springs Village and to establish a procedure for the securing of a permit prior to the commencement of any work on common property. The Planning and Inspections Department must issue a permit before any work is begun.

Recycling Program: A voluntary recycling drop-off station is available for all residents and visitors, and all are encouraged to participate who will conscientiously follow the directions for properly preparing materials. The station is located at 299 Cloaca Lane. Aluminum cans, clear glass bottles and jars, newspapers (no magazines or catalogs) and corrugated cardboard are accepted. Curbside recycling is available in all neighborhoods. Contact the Public Works Department for information, 501.922.5524.

Medical Services: Independently owned and operated medical, dental, optical, chiropractic, pharmacies and physical therapy services are available in Hot Springs Village.

Schools: Children residing in Hot Springs Village attend school in either the Jessieville or Fountain Lake School District, depending upon the location of their residence.

Day Care Center: Simply Kids, Inc., 501.922.4490, is a non-profit daycare center providing day care services and a preschool program for the children whose parents have legal access to Hot Springs Village. Drop in service is available by calling in advance.

Churches: The following denominations are represented in the Village: Assembly of God, Baptist, Catholic, Christian, Church of Christ, Episcopal, Evangelical Free Church, Lutheran, Methodist, Presbyterian, Unitarian, and non denominational.

Village People's Federal Credit Union (VPFCU): 501.922.1020. The VPFCU is a federal credit union, which functions as a cooperative association to promote thrift among its members. It also makes needed loans at reasonable rates and offers investment opportunities at competitive rates. Membership is offered to those persons living or working within the boundaries of Hot Springs Village, to resident and non-resident property owners and to those in a credit union member's immediate family. Savings are insured to \$100,000. The VPFCU's office is located in Suite 1, 121 DeSoto Center Drive.

Solicitation: Solicitation by outside parties or organizations is prohibited on Hot Springs Village Property Owners' Association property.

The Village Loan Closet: 501.922.2888. The Village Loan Closet is located off of Calella Road, adjacent to the Police Department parking lot at 111 Calella Road. This building houses medical equipment available for short-term use, free of charge, by residents of the Village. Equipment includes walkers, hospital beds, crutches and wheelchairs.

Village Community Foundation: The Village Community Foundation, Inc. is a non-profit, charitable organization created for the purpose of promoting, supporting and financing the performing arts, as well as scientific and educational programs and facilities, for the benefit of the residents of Garland and Saline Counties.

Overnight Accommodations: Rental housing is available on a nightly, weekly or monthly basis by contacting local real estate companies or the motel located on Highway 7. The POA operates an RV Park for property owners and guests. Reservations can be made through Property Owner Services at 501.922.5519. Numerous camping facilities are located at state or national parks, private campgrounds or RV parks within a 12-mile radius of the Village.

Roads: All roads in the Village are private and maintained by the POA. There are approximately 470 miles of paved roads at present with an ultimate projection of 500 miles.

In-Home Businesses: Commercial operations in residential areas are prohibited. The Architectural Control Committee does however, offer an in-home business permit for those meeting specific requirements.

Animal Shelter: A kennel facility, for control of lost or abandoned animals, is located at 195 Cloaca Lane. Adoptable animals are available through the HSV Animal Welfare League. 501.922.6547

Pets: Pets shall be under the control of the owner at all times so as not to be a nuisance or hazard to others. For a small fee a registered identification tag may be obtained for your pet at the Animal Control Shelter.

Fireworks Regulations: Due to the wooded environment of Hot Springs Village, rocket aerial displays and the use of fireworks on the common property and street right-of-ways are prohibited. Any types of fireworks that disturb the neighbors are also prohibited. An organized fireworks display is put on each year on July 4 budget permitting.

Hunting Regulations: Hunting with firearms or archery equipment is prohibited within the area of Hot Springs Village unless part of an organized urban hunt.

County Ordinances: Ordinances regulating noise and the creation of a property code within Hot Springs Village was enacted by the Garland and Saline County Quorum Courts. For a complete copy of the ordinances please request a copy from the General Managers Office, 895 DeSoto Boulevard.

Noise Ordinance

The causing of any unreasonably loud and disturbing noises of such volume or duration as to be detrimental to the life or health of any individual, or to disturb the public peace and welfare is prohibited.

In addition to the disturbances set forth above, the following are specifically prohibited: the playing of any radio, stereo, music reproduction system or musical instruments in such a manner or of such volume, particularly between the hours of 10:00 p.m. and 6:00 a.m., as to disturb the peace and quiet of residents; and sustained engine noises.

It is unlawful for any persons, firm or corporation to allow barking, howling or other nuisance behavior. It shall be unlawful to keep on premises or allow to run at large any dog, which by loud and frequent barking and howling shall disturb the peace and quiet of neighbors.

Any violation of these sections shall be punishable by fine of not to exceed \$500.00, double that sum for each repetition. The Hot Springs Village Police Department shall enforce this.

Property Code Ordinance

The purpose and intent of this code is to insure the public health, safety and welfare insofar as they are affected by conditions and maintenance of residential and commercial structures and premises and to insure consistent standards are applied to all residential and commercial properties.

The provisions of this code applies to all residential and commercial structures and premises and constitutes the minimum standard and requirements for all premises for exterior maintenance and responsibilities of owners and tenants for lands, buildings, and structures located within Hot Springs Village, Arkansas.

It is the joint responsibility of the owner, any tenant, and any occupant in physical control of the property to insure that the property is maintained in compliance with this code.

Employees of the compliance officer (Director of Planning & Inspections, or department designee) and any law enforcement officer duly certified by the State of Arkansas must comply with all state and federal laws, statutes, and constitutional protections prior to entering upon the property of another to inspect said property for compliance with this code.

The Compliance Officer issues all necessary notices or orders to ensure compliance with is code and keeps records of all business activities related to enforcement of this code. Notice will be given to the owner and/or occupant in physical control of the property in writing identifying the real property and including a statement of the violation or violations of this code and the amount of time allowed to correct the violation(s). Determinations of such amounts of time are at the reasonable discretion of the Compliance Officer. Any law enforcement officer duly certified by the State of Arkansas will issue criminal citations for failure to comply with notices and orders issued by the Compliance Officer.

Any person, firm, corporation, partnership, group, tenant, or occupant in physical control of the property upon conviction of violation of any provision of this code, will be subject to fines and penalties not less than \$20.00 or more than \$500.00 for any first conviction and not less than \$40.00 or more than \$500.00 for all subsequent convictions.

The owner or occupant shall maintain all exterior residential and commercial property and premises in a clean, safe and

sanitary condition. In this regard, all exterior property within the Saline County portion of Hot Springs Village shall be maintained in compliance with the following requirements:

Weeds. All premises and exterior property will be maintained free from weeds or plant growth in excess of 10 inches, including grasses, annual plants and vegetation, other than trees and shrubs; provided that this provision does not apply to ornamental grasses, cultivated flowers or gardens or to undeveloped properties.

Exterior property and premises. Exterior property and premises including sidewalks, driveways, and carports, porches, walkways, stairs, parking spaces, and similar areas are not completely enclosed, are to be maintained free from hazardous conditions, building materials other than active construction sites, appliances, household items, rubbish, debris and similar items.

Rodent harborage. All premises and exterior property shall be kept free from conditions, which might become a harborage for rodents.

Outside storage. All building materials, appliances, household items and similar items not intended for outside use or storage, and inoperable motor vehicles must be stored in a completely enclosed building or enclosure.

Accessory structures. Detached garages, fences, seawalls, docks, and walls must be maintained in structurally sound conditions and good repair. All exposed wood surfaces other than treated or exterior-rated materials must be covered with a protective coating.

Defacement. No person should damage, mutilate, or deface any exterior surface of a structure, including accessory structures, including walls or fences, whether on private or Property Owners' Association property, by any marking, carving, or graffiti. It is the responsibility of the owner to restore said surface to an approved state or maintenance and repair.

RECREATION IN HOT SPRINGS VILLAGE

At the various facilities listed below there are user fees. These fees are available online at www.hsvpoa.org.

It is important that all property owners and guests carry their identification cards with them. These cards are necessary in order to check out equipment and to enable POA employees to determine the appropriate fees to be charged. If you do not have the proper card, you will be charged the guest fee.

The following general rules apply to all of the facilities in Hot Springs Village.

- Verbal abuse of any POA personnel will not be tolerated. Enforcement and penalties shall be in accordance with Article VIII, Section 3c, of the Declaration.
- Users must register in the office or shop of a facility and pay the stated user fee before using the facility.
- Proper attire is required.
- Users are responsible for damaged or lost equipment.
- The POA and its employees are not responsible for lost, damaged, or stolen articles.
- Users are expected to dispose of litter properly. Receptacles are provided at each facility and throughout the Village.

In addition to the regulations mentioned in this book, special notices and rules may be posted at each recreational facility.

GOLF COURSES

Hot Springs Village is home to eight 18-hole golf courses and one 27-hole course. The POA owned courses are available for use by property owners and their guests. Each has a golf shop with cart rentals, equipment and clothing available.

Balboa Golf Course (501.922.1504) 111 Balboa Way

The course is 6,725 yards from the back tees and 5,362 yards from the front.

Coronado Golf Course (501.922.2355) 199 Surtidor Way

The course is 3,895 yards from the back tees and 3,341 yards from the front.

Cortez Golf Course (501.922.1590) 299 Cortez Road

The course is 6,610 yards from the back tees and 5,378 yards from the front.

DeSoto Golf Course (501.922.0001) 102 Clubhouse Drive

The course is 6,733 yards from the back tees and 5,353 yards from the front.

Granada Golf Course (501.922.3095) 250 Maderas Drive

The course is 7,133 yards from the back tees and 5,056 yards from the front.

Isabella Golf Course (501.922.5505) 110 Iniciador Way

Nina/Pinta is 7,061 yards from the back tees and 4,972 yards from the front.

Pinta/Santa Maria is 7,205 yards from the back tees and 5,129 yards from the front.

Santa Maria/Nina is 7,116 yards from the back tees and 5,091 from the front.

Magellan Golf Course (501.922.4497) 451 Ponce de Leon Drive

The course is 6494 yards from the back tees and 4,877 yards from the front.

Ponce de Leon Golf Course (501.922.4250) 300 Ponce de Leon Drive

The course is 6,946 yards from the back tees and 5,213 yards from the front.

All courses except Coronado are par 72 and have a practice range and putting green. Coronado is a par 62 executive course and has a practice putting green. All golf shops are closed Christmas Day. During the summer, golf shops are open from 6:00 a.m. until dark. During the winter they are open from 7:00 a.m. until dark unless closed for maintenance or tournaments.

The Director of Golf and staff serve as representatives of the POA and have full authority to enforce all rules and regulations, which relate to the operation of the golf facilities.

REGULATIONS

- Each golfer must register individually in the golf shop, show proper ID and pay proper fees before starting play. Players must retain receipt for duration of play and show to course officials on request.
 - Each player is required to present positive identification and credentials at check-in. These requirements may be satisfied by ID from one of the two following categories:
 - CATEGORY A: POA issued Photo ID Card
 - (1) Current Photo ID Membership Card or,
 - (2) Current Family Photo ID Card
 - CATEGORY B: POA Issued Card
 - (1) Current POA Membership Card* or,
 - (2) POA issued Visitor Card
 - *A photo-bearing ID such as a driver's license must be presented.
 - Each golfer must have a set of clubs and a bag.
 - An adult must accompany children 12 years of age and under in order to play.
 - **Non-players under 18 years of age are not permitted on the golf courses at any time.**
 - Golfers and non-players accompanying golfers must be attired in proper golf clothing while on HSV courses. Collared shirts, bermuda shorts and slacks are preferred. Men must wear shirts with sleeves at all times. Ladies must wear shirts or blouses that cover midriffs. Cut-offs, athletic shorts, short shorts or swim wear are not permitted. Tank tops, tee shirts with printing on them, and undershirts are not permitted. Footwear must be an acceptable golf or sneaker style shoe. Work boots or cowboy boots are not acceptable. No metal spikes; no bare feet.
 - Players stopping for more than four minutes after playing nine holes must obtain permission from the golf shop before continuing play.
 - Operators of both private and rented power golf carts must observe the posted cart rules of the day.
 - No more than two persons and/or two golf bags are permitted on a golf cart. Persons under 18 years of age must have a valid driver's license to drive POA rental carts.
 - Walking, jogging, cycling or ball hawking by non-players or their guests is prohibited on courses during open hours. Fishing in golf course ponds is prohibited.
 - Any person found guilty of willfully damaging the courses or property or operating POA carts other than for their intended use shall be charged for damages, suspended from utilizing POA amenities or both.
 - Practicing on courses, not in the course of playing a round, is prohibited.
 - No person, other than members of the POA Golf Professional staff, or person authorized pursuant to a contract with the POA, may actively solicit golf lessons to be given, for fees, at any HSV golf facility
- Verbal abuse of golf shop personnel, Tee-Time Reservation personnel, course marshal or golf maintenance personnel will not be tolerated. Enforcement and penalties shall be in accordance with Article VIII, Section 3c of the Declaration.
- Please assist us in caring for our courses and maintaining an acceptable pace of play by:

- Raking sand bunkers.
- Repairing ball marks on green.
- Not taking divots with practice swings
- Taking extra club(s) to the ball.
- Playing ready golf. (Hit when ready.)
- Lining up putts while others are putting.
- Marking scores on the next tee.

Accessible Golf

Hot Springs Village welcomes golfers with disabilities and has a reasonable accommodation policy in place. If due to disability or medical condition, a golfer need additional access to enjoy the game, accommodations are available as outlined in the Reasonable Accommodations Policy. For details contact the Golf Department at 501.922.5549.

Golf Fees and Rates

Fees are established each year by the Hot Springs Village Board of Directors. Currently a three tier fee structure is in place; property owners, family members and guests. A fee schedule is produced each year and is available online at the www.hsvpoa.org.

Property Owners

Two persons and their dependent children will be designated as property owners per lot. (Dependents are under the age of 18 or a full time student.) Each property owner and their dependent are issued a photo identification card identifying them as property owners.

Super Senior Members

Super Senior Property Owners who confirm they are 80 years of age or older may purchase an annual greens fee card for ½ the property owner rate, excluding surcharges, or pay half the daily member green fee rate excluding surcharges, when playing golf. Super senior property owners play with no greens fee at Coronado Golf Course on Tuesdays and Thursdays. Cart and surcharge fees are charged. To receive these benefits, the property owners' card must be stamped Super Senior at the POA Administration Office.

Roaring 90's

Property Owners' who are 90 years of age and older receive free greens fees and use of all recreation amenities free

of charge excluding applicable surcharges. The Property Owners card must be stamped Roaring 90's at the POA Administration Office to receive this special rate.

Family Members

Property owners may complete a form and obtain a photo ID card for their family for a charge. This card qualifies the family member for family rates when playing golf. A holder of a current year family ID card may renew for the following year upon presentation of a current year photo ID and a form completed by the property owner, along with the fee.

* To be eligible for the Family ID card, a person must be related to a property owner as a:

- Son or Daughter – Stepson or Stepdaughter
- Son-in-Law or Daughter-in-Law
- Father or Mother – Stepfather or Stepmother
- Grandson or Granddaughter – Step Grandson or Step Granddaughter

Guests

Persons not qualifying as a property owner, dependent or family member, will be charged the guest rate when playing golf. Property owners may purchase two family rate coupon books per year per lot owned. There are six coupons per book. Each coupon is good for one 18 hole green fee and one 18-hole cart seat at family rates after 12:00 pm at any HSV Golf Course or where designated. Coupons are good all day at the Coronado Golf Course and at all courses during the winter shotgun season. Coupon books may be purchased at the POA Administration building or at any golf shop.

Annual Fees

Annual fees are established by the Hot Springs Village Board of Directors. Annual golf fees may be purchased by property owners only. The fee allows the property owner to pay an annual charge for their greens fee, cart lease or cart registration. All annual fees expire on December 31. Annual fees may be purchased at the POA Administration building.

TEE TIMES

The Hot Springs Village Golf Department offers three ways for property owners to schedule tee times: lottery, current, or advance. All three are available via the internet at www.hsvpoa.org.

Current and advance tee times can be scheduled through central tee time reservations at 501-922-2858 or 1-800-478-8846 and current tee times can be scheduled by calling any golf shop. Lottery tee times are scheduled via the internet from home or at any of the POA golf shops.

Players should check in with the golf shop at least 30 minutes before their scheduled tee time. Each golfer must register individually in the golf shop, show proper ID and pay their fees before starting play.

Tee times may be scheduled for 18 holes. Nine-hole tee times are scheduled in the afternoon only or on day of play, if space is available.

Lottery Tee Time Reservation System

The POA maintains a tee time lottery system. This system is intended to provide a fair and equitable means for all property owners to schedule tee times.

Property owners can enter a lottery request via their home computer or at any golf shop. Lottery requests can be made up to 14 days in advance of the requested date. Lottery requests can be made for 2 to 16 players by entering variables that will determine tee time assignment.

The lottery runs five days before the date of play. An email confirmation will be sent to all members of the group when the request is made and when the tee time has been assigned.

Current Tee Time Reservation System

Current tee times are times available after the lottery runs up to 5 days before the date of play. Current tee times may be scheduled through the internet, by calling the central tee time office or by calling the individual golf shop.

Sponsored non-HSV property owner golfers may request tee times by calling the central tee-time office or the individual course golf shops 48 hours in advance. A sponsored guest must have a numbered visitor card for identification in order to make a tee time. Photo identification is required upon check in to play golf.

Advanced Tee Time Reservation System

The POA maintains an advanced tee time reservation system. The advanced tee time system is intended to provide tee times for non-resident property owners and resident property owners with guests.

The first three times of each hour are reserved for advanced reservations. If they are not filled by the time the lottery runs, they are included in available lottery times.

Groups may book two tee-times per day if they are prepaid and at least five hours apart.

A nonresident property owner is defined as those who reside outside the following contiguous counties in Arkansas: Garland, Saline, Pulaski, Hot Spring, Johnson, Pope, Logan, VanBuren, Conway, Faulkner, Scott, Yell, Perry, Lonoke, Polk, Montgomery, Howard, Pike, Grant, Jefferson, and Clark.

March through November, prime time tee-times must be guaranteed with a credit card (Visa, MasterCard or Discover only). A member who schedules tee times for guests is not required to play in the tee time; however, the property owner is responsible for the behavior of their sponsored guest.

Cancellations

Cancellations must be made by 12:00 pm the day prior to the scheduled tee time. Cancellations may be made by calling any golf shop, central tee time reservations, or via the internet. Property owners not canceling a tee time by 12:00 pm will be charged with a no show. Any property owner receiving three or more no shows will be suspended from the tee time system.

Tee Time Home Access

The Hot Springs Village Golf Department offers property owners through the internet, 24 hour access to schedule current, advanced and lottery tee time requests. Cancellations, player history, league sign up and tee time display is also available. Tee time home access is available from www.hsvpoa.org.

USGA HANDICAP

The Hot Springs Village Golf Department offers USGA GHIN handicapping services to property owners through the Arkansas State Golf Association (ASGA) and the Arkansas Women's Golf Association (AWGA). Both associations provide the same service at the same price. This is an optional service that is available for an annual fee. After paying the registration fee, a GHIN number will be emailed to the subscriber. Scores can be posted from any HSV golf shop or via the internet at www.ghin.com. The property owner's member ID number is used when posting scores from the golf shop and the GHIN number is used when posting scores from the Internet. The USGA requires ten posted scores before a handicap index is calculated. Handicap indexes are revised twice each month by the USGA. Handicap index cards can be printed from any HSV golf shop. If a score has been posted incorrectly, contact any golf shop.

RAIN CHECK POLICY

The POA provides for the issuance of a rain check to a player when inclement weather that did not exist at the start of play causes discontinuance of play. Rain checks will not be issued for other reasons unless specifically authorized by the Director of Golf or a designee. An 18-hole rain check will be issued when play is stopped before five holes are completed. If a golfer has begun play on the tenth hole, no rain check will be issued. Also, no rain check will be issued for twilight play.

PRIVATE GOLF CARTS

All private golf carts/neighborhood electric vehicles must follow Village rules and regulations concerning carts and must be registered with the Property Owners' Association. Golf carts over 1,749 pounds are restricted to golf paths only. Golf carts over 2,500 pounds are excluded from operating on any Village golf course. Use of a private golf cart on Hot Springs Village courses is only for the property owner/owners of the registered golf cart. Golfers paying a greens fee greater than a property owner rate may ride in the passenger seat of a privately owned golf cart for green fee and sur charge only. All other riders will pay the appropriate trail fee. Operators of both private and rented power golf carts must observe the posted cart rules of the day. No more than two persons and/or two golf bags are permitted on a golf cart.

Regulations:

- Each vehicle shall be equipped with two mounted headlights, white and one rear mounted taillight, red.
- Golf carts shall be equipped with an orange flag fastened to a pole at least seven feet above the ground.
- Each vehicle will be equipped with a rear view mirror.
- Number of passengers should not exceed those recommended by the vehicle manufacturer.
- Automobiles and trucks have the right-of-way over golf carts. Pedestrians have the right-of-way over motorized vehicles.
- Golf carts shall not be operated on Village roads or sections thereof, designated by "Golf Carts Prohibited" signs.

Medical Flags

Medical Flags are available for purchase in the golf department located at the POA Administration building. The medical flag program is intended to increase the opportunities for participants to operate carts off the golf cart paths in some circumstances and conditions when carts operated by non-participants are restricted to the cart paths. A doctors authorization or handicap vehicle parking permit is required to purchase a medical flag, and must be renewed each year. The authorization may be on a prescription form as long as it is not generic (must have the physician's name, address, etc. printed on the top of the form and signed by the physician.) The physician should state if the disability is permanent. If it is, the authorization will not need to be renewed each year. If the disability is temporary, the nature of the disability must be stated and authorization must be obtained each year. Super Senior property owners (80 years of age or older) who purchase a medical flag are automatically renewed each year.

Pace of play

Although Hot Springs Village doesn't mandate pace of play, players must maintain an acceptable pace of play (four hours before noon). Players not maintaining an acceptable pace may be required to speed up or move forward and speed up their play. Players stopping for more than four minutes after playing nine holes must obtain permission from the golf shop before continuing play. Each golf course has an acceptable pace of play printed on the score card.

CORONADO FITNESS CENTER

The swimming and fitness facility is located at the Coronado Complex, 160 Ponderosa Lane. The facility includes an indoor climatized three-lane walking track, weight and cardio area, including adult orientation program, an exercise classroom, 25 meter indoor swimming pool, children's indoor wading pool, sauna, whirlpool, steam room and locker rooms. Towels and lockers are available for rental. Lifeguards are on duty during hours of operation. The facility is open daily year round, except Thanksgiving, Christmas, New Years and Easter. Hours of operation are posted.

Regulations:

- The facility is non smoking.
- All patrons must show appropriate POA, or guest cards and pay the appropriate fee, as set forth by the POA Board, upon entering the facility.
- Alcoholic beverages are not allowed.
- Glass containers are not allowed
- Children six and under must be under direct, responsible adult supervision at all times when using any pool. Adults are

responsible for the child and the child's conduct.

- Personal radios only.
- Snacks and drinks, in pool-safe containers, are permitted on the outside deck or in the seating area of the pool deck. No gum in the pool area.

Water areas:

- Cut-offs are not allowed in the pool or whirlpool.
- Street shoes are not allowed in whirlpool room or on pool deck.
- Shower before entering the pool or whirlpool.
- Children who are not yet potty trained must wear swimmies.
- Children must be 16 or older to be in the whirlpool room, whirlpool, steam room, or sauna.
- All minors must wear a pool issued-pre-numbered identification wrist band. Bands allow POA staff to notify a responsible adult in case of an emergency.
- Children under the age of six who cannot pass the swim test must be accompanied in the water at all times by a responsible adult and children six and under must be under direct responsible adult supervision at all times when using the facility.

Adults are responsible for the child and the child's conduct.

- Life vests (child size), arm floaties and floats with seats for infants are permitted.
- Lifeguards have final authority.

Weight and exercise rooms:

- Children who are permanent Village residents, 13 through 15 years of age, may use the weight room only if they have completed an orientation program with the Fitness Coordinator. They must be accompanied by a responsible adult, 18 years of age or older, at all times. No one under 16 years of age may be in the track or weight and cardio areas.
- Shirts are required; closed toe shoes that cannot slip off are required.
- No wet swimsuits or pool shoes are allowed.
- No shoes that mark flooring are permitted.
- Jeans are not permitted.
- Only water in non-breakable containers may be brought into the room. No sport drinks.

CORONADO TENNIS FACILITY

There are 13 tennis courts at Coronado Tennis Center at 151 Ponderosa Lane, 10 clay and 3 hard courts. Lighted courts are available. The tennis professionals and pro shop are located at the center.

The courts are open year round, weather permitting. The tennis professional's schedule and the hours of operation are posted at the pro shop. Tennis equipment is available for rent and tennis balls may be purchased.

Regulation:

- Proper tennis attire must be worn at all times. Tank tops, muscle shirts, under shirts and/or cut-off jeans are not permitted.
- Tennis shoes must be worn. Black soled shoes are not permitted.

LAKES AND MARINAS

There are 12 private, man-made lakes in Hot Springs Village. Lake Lago, the Village's water supply reservoir, is the only lake in which swimming, boating and fishing are not permitted.

DeSoto Marina: The DeSoto Marina is located on the north side of DeSoto Boulevard at 120 Marina Road, east of the flashing red light at DeSoto and Calella. During the summer months the marina is open seven days a week. Hours of operation, which are shortened during the winter months, are posted at the marina. The DeSoto Marina has fishing boats, canoes, paddleboats and party barges for rent and fishing equipment, bait and fuel for sale. State fishing licenses may also be obtained at the marina.

Balboa Marina: The Balboa Marina is located at 480 Ponce De Leon Blvd., just east of the Balboa Dam. The marina offers fishing and pontoon boat rentals, mini and dry storage, boat slip rentals, bait sales and gas station. Summer and winter hours are as posted.

Regulations:

All state and federal boating and fishing regulations apply to Hot Springs Village lakes in addition to Village regulations.

- All guests must register their motorized boats at the DeSoto or Balboa Marina. Property identification must be shown to obtain a temporary launching tag.
- No boat, power or sail, in excess of 28 feet in length, shall be allowed on the lakes except by permission of the Lakes Manager.
- The following water crafts which hold operators and or passengers will not be permitted on Village lakes: houseboats (water crafts used as living quarters) or any boats with toilet facilities, "unconventional craft" such as jet skis, water bikes, wave runners, drag boats, hydro planes, tunnel boats and power racing boats, or any boats without a muffler.
- Persons under 12 years of age may not operate a boat powered by more than 10 horsepower except under the direct supervision of a person over 17 years of age.
- Persons operating a boat must obey all buoy markers. A "NO WAKE" buoy indicates operator must slow the watercraft down and not generate waves that can erode the lakeshores and destroy boat docks. The area within 100 feet of shore is a "NO WAKE" area at all times and does not have to be marked with a buoy.

SAFETY REGULATIONS:

- Overloading: No boat shall be loaded with persons or cargo to exceed the weight limits normally applied to a particular class or type of craft. Weather conditions and operating conditions must be observed.

- All recreation boats and POA equipment must have one Personal Flotation Device (PFD) for each person on board plus one throwable device.
- Children 12 years of age and younger must wear their Personal Flotation Device (PFD) at all times while aboard a boat except within the area enclosed by railings and the vessel is not underway.
- Operation of watercrafts while intoxicated or under the influence of drugs is prohibited.
- Excessive noise on the lakes caused by general assembly after dark of boats adrift, fireworks, etc., will not be tolerated.
- Firearms, air guns, pellet guns, bow and arrow or other weapons are not allowed in or about any boat on the waters, shoreline, dock or launching ramp, of any lake in Hot Springs Village.

Lights: All boats must be properly lighted between sunset and sunrise as prescribed by Arkansas State Law.

Right-of-way: Powerboats (over 7.5 h.p.) shall yield the right-of-way to sailboats, anchored boats, manually powered boats, motor powered boats (under 7.5 h.p.) and other craft when necessary to avoid risk of collision. Boats departing from docks, piers or ramps shall have right-of-way over all other watercraft approaching the structure. This applies within 100 feet of the dock, pier or ramp.

SPEED

- Persons operating watercraft must obey all buoy markers. "NO WAKE" means no waves.
- Operation at a speed exceeding five miles per hour within 100 feet of a designated recreation area, a dock, pier, raft, float, anchored boat, dam and shoreline is prohibited.
- Boat Speed: Racing of boats on Village lakes is prohibited. Speed limits are as follows:

	Maximum Speed
Lake Balboa	35
Lake Coronado	30
Lake Cortez	30
Lake DeSoto	30
Lake Granada – no water sports	20
Lake Pineda – no water sports	20
Lake Estrella – no water sports	No wake
Lake Isabella – no water sports	No wake
Lake Maria – no water sports	No wake
Lake Segovia – no water sports	Electric powered trolling motors only
<u>Lake Sophia – no water sports</u>	<u>No wake</u>
Lake Lago – NO BOATS OR PEOPLE	Water Reservoir

Water Skiing, knee boarding and tubing:

- Water sports (skiing, tubing, wake boarding, etc) are allowed on lakes only in areas specifically marked for skiing. Boats pulling skiers must stay in the main body of water and NOT ENTER COVES, keeping 100 feet from the shoreline, docks, marina, launch ramps, floating markers, other craft and any areas so designated.
- Boats towing persons on water skis or similar devices must have, in addition to the driver, an observer (at least 12 years of age) or a wide angle mirror to observe the person being towed.
- Water skiing traffic pattern must be in a counter clockwise direction.
- Water sports are permitted from 9 a.m. until sunset only.
- Boat operators and skiers must conform to all state and Coast Guard regulations pertaining to the operation of the boat and equipment such as belts, life preservers, tow ropes, etc.
- Parasailing is prohibited.

AIRCRAFT

The landing and take off of aircraft from Village lakes is prohibited.

SWIMMING

Swimming more than 100 feet from shore is not advisable. Swimming is not allowed near boat launching and storage areas.

FISHING

All of the rules and regulations of the Arkansas Game and Fish Commission apply to anyone fishing the lakes and streams of Hot Springs Village.

- A valid Arkansas Fishing License is required by all persons 16 years of age or older who wish to fish the Village lakes or streams.
- Local regulations relative to limits and size of fish caught may be adopted from time to time by the POA and such regulations will be posted.
- No trotline, limb line, yo-yo, jug fishing or use of commercial nets is permitted.
- No spear fishing in Village lakes.

Littering:

No person shall deposit, place or throw from any boat, raft, dock, marina, shoreline, etc., any cans, paper, bottles, shrubbery, trimmings, grass cuttings, leaves, weeds, tree limbs, garbage or general refuse, nor solid or liquid waste, into the waters of any Village lake. Brush piles may be established for fish habitat under the direction of the Lakes Manager. The planting of Hyacinth or other water plants is prohibited.

Boat and RV Storage: Limited storage of boats, trailers, RV's, automobiles, etc. is available for a reasonable fee through the Planning and Inspections Department. Storage is also available at commercial facilities in or near the Village. 501.922.5562.

Boat and Trailer Registration: The POA requires all property owners to purchase and display a lake use decal on all boat(s) and trailers used on Hot Springs Village lakes. Lake use is any boating sitting or suspended above the lakes within Hot Springs Village, or any boat trailer sitting within the parking area of any Hot Springs Village boat launch area. Sponsored guests are required to register their boats at the DeSoto or Balboa Marina by securing and displaying a temporary launch tag before usage on any Hot Springs Village lake. Failure to properly display the decal may result in the suspension of privileges and an administrative service fee. Any boat or trailer not properly displaying decal will be ticketed.

DESOTO FAMILY RECREATION AREA

This recreation area is located at 209 DeSoto Boulevard. Outdoor facilities are open year round, and include miniature golf, two lighted tennis courts, two basketball courts, four pickleball courts, a playground and a games building (for rent).

Regulations:

- Tennis shoes are required to play tennis or basketball. Shirts are required on the tennis courts.
- Tennis courts are on a first come basis, as courts are not reserved.
- For reasons of safety, no motorized vehicles are allowed beyond the miniature golf area, with the exception of maintenance equipment and vehicles for the handicapped.

DESOTO POOLS

These seasonal outdoor pools are located in the Desoto Complex at 205 DeSoto Boulevard. The facility is open seven days a week from Memorial Day weekend through mid-August, and then weekends through Labor Day. The facility includes a wading pool for young children, a diving pool with a diving board, a swimming pool ranging from three to five feet deep, and a bathhouse with showers. Lifeguards are on duty during hours of operation.

Regulations:

- All patrons must show appropriate POA or visitor cards and pay appropriate fees, as set forth by the POA Board, upon entering the facility.
- Minors must be checked in with one of the following methods:
 1. Present a POA Dependent picture ID card or a Temporary Dependent ID card with the property owner's identification number on it.
 2. Present a POA renter picture ID card.
 3. If the minor is a guest of a POA member, the POA member must accompany the minor, show his/her POA card and sign the minor in.
 4. If the minor is a child of a visitor, renter (minor does not have a POA picture ID card) or a reciprocal member, the minor must be checked in by a responsible adult with the proper POA issued ID card.
- All minors must wear a pool issued, pre-numbered identification wrist band. Bands allow POA staff to notify a responsible adult in case of an emergency.
- Alcoholic beverages are not allowed.
- Glass containers are not allowed.
- Pets are not allowed in the facility except handicapped assisted.
- Personal radios only.
- Food and beverages are allowed. Plastic water bottles are allowed on lower decks.
- Cut-offs are not permitted.
- Children under the age of six who cannot pass the swim test must be accompanied in the water at all times by a responsible adult and children six and under must be under direct responsible adult supervision at all times when using the facility. Adults are responsible for the child and the child's conduct.
- Children who are not potty trained must wear swimmies.
- Shower before entering the pool.
- Necessary flotation equipment, such as floaties and life jackets is permitted.
- All patrons under the age of 16 will have to clear the pool every hour on the hour for a 10-minute break.
- Diapers must be changed in Locker Rooms at changing tables.
- Lifeguards have final authority.

BEACHES

Cortez

Cortez Beach is located off Arjona Way at 101 Sereno Lane on the south side of Lake Cortez. The swimming is restricted within a roped area. There are picnic tables, grills and restroom facilities available. No lifeguards. Swim at own risk.

Balboa

Balboa Beach is located off of Ponce de Leon Drive at the Balboa Dam. Swimming is restricted within a roped area. No lifeguards. Swim at own risk.

DeSoto

DeSoto Beach is located off of Seville. Swimming is restricted within a roped area. No lifeguards. Swim at own risk.

Regulations for beaches:

- Adults are responsible for their children and their children's conduct.
- No pets allowed on the beach except handicapped assisted.
- CAUTION: Water in swim area may be deep in places.

LAWN BOWLING

The lawn bowling green is located in DeSoto Park at 200 DeSoto Park Lane, west of Toledo Drive.

Regulations:

- Knowledge of the game is required to play. Instruction is available.
- Flat-soled shoes (no heel) must be worn for play.
- A mat must be used.
- No food, drink or smoking is allowed on the green.

BOCCE BALL

The bocce ball courts are located west of the Coronado Community Center's front parking lot at 150 Ponderosa Lane.

PICKLE BALL

Four pickle ball courts are located at the DeSoto Family Recreation Area, 209 DeSoto Boulevard. Pickle ball operates as a club, with rules, regulations, and hours of play.

TRAILS

- With the exception of golf carts, all other motorized vehicles are prohibited from operating on multipurpose trails.
- The drivers of any golf carts operating on multipurpose trails must be legally licensed drivers.
- At all times, golf carts must yield to all walkers, joggers and bicyclists.
- As stated by the Property Owners' Association policy, all pets must be leashed at all times on all trails.
- Memorials on Village trails will be limited to benches. The Property Owners' Association Public Works Department will construct and install all bench memorials.

CORONADO R.V. PARK

This recreational vehicle park is located across Balearic Road from Lake Pineda Dam. Water is not available from November until April 15. Electrical hookups of 30 and 50 amps are available year round. Grills and picnic tables are provided as well as a central dumping station. A daily fee will be charged.

Regulations:

- The facility may only be used by self-contained recreational vehicles with their own toilet and wastewater holding tanks.
- RV sites are available to HSV property owners for a maximum of 14 nights. Guest sites are available for a maximum of 7 nights.
- Reservations must be made in advance by calling the POA at 501.922.5519.
- RV's must register at the POA Administration Building between the hours of 8:00 a.m. and 4:30 p.m., Monday through Friday. Later arrivals must register the next working day.
- Campfires are strictly prohibited. Grills are provided for your convenience.
- Pets must be under their owners control or on a leash at all times. Owners are required to clean up after their pets.
- Discharging of gray water on the ground is strictly prohibited.
- Damage or destruction of common property, such as cutting trees or picking wildflowers is prohibited.
- Quiet hours are between 10:00 p.m. and 7:00 a.m.
- Washing cars, motorhomes, trailers, fifth wheels or any other vehicle in the campground is not permitted.

CORONADO COMMUNITY CENTER

The 20,200 square foot Community Center includes an auditorium for lectures, dances and banquets, meeting rooms, a caterer's kitchen, a full service bar, a courtyard and a library.

The center is located in the Coronado Complex at 150 Ponderosa Lane. The building is open Monday through Friday, 8:00 a.m. through 4:30 p.m. and on Saturday and Sunday when events are scheduled. Events may also be scheduled for the evening hours.

Regulations:

Room Reservations and/or Scheduling:

- Contact the center during business hours.
- A brochure is available from the office.
- Contracts are required for all rentals. Deposits are often required. Specific building rules and regulations are printed on the contract.

Policy:

- The center management must approve food and beverage service.
- No alcohol may be brought into the center nor taken from the building for consumption in accordance with State

- Alcohol Beverage Control Commission regulations.
- Coronado Community Center is a non-smoking facility.

CORONADO LIBRARY

The library is located inside Coronado Community Center. You may contact the librarian at 501.922.3555 for current hours of operation.

The collection contains hard cover books including bestseller fiction, non-fiction, mysteries, westerns, romances and children's books. In addition to the hardcover collection, paperbacks and a section of audio books and videos are available to patrons.

A children's story time, designed for preschool aged children, takes place in the Library. Volunteer readers share a story, a snack, and often an activity.

PONCE DE LEON CENTER

This Center encompasses of the Woodlands Auditorium, Ouachita Activities Building and Casa de Carta, with a 10' covered walkway around the perimeter. The Ponce de Leon Center is located at 1101 DeSoto Blvd. at DeSoto Blvd. and Balboa Road, ten miles east of the West Gate.

- Reservations may be made Monday through Friday at the Manager's office from 9:00 a.m. to 4:00 p.m. 501.922.4231.
- Contracts are required for all rentals.
- The center manager must be notified 48 hours in advance of a cancellation.
- This is a non-smoking facility.
- Alcoholic beverages will be sold only by the POA in compliance with the State Alcohol Beverage Control Commission.
- Service of food and beverage will be at the approval of the center manager.
- Copies of the Art Exhibit Policy are available in the Ponce de Leon Center office.

Ouachita Activities Building

The Ouachita Activities Building was built to accommodate meetings and encompasses 4,500 square feet. The facility has three rooms of various sizes and can be portioned for a variety of purposes.

Woodlands Auditorium

The 19,700 square foot building has a permanent seating capacity of 650, including a 3,700 square foot lobby, 36' x 70' stage with an 11' apron, 12' wing space left and right, two dressing rooms, a rehearsal room and two workshops. The Auditorium is equipped with the latest technology in light and sound systems.

- The center manager shall determine the operating and technical personnel.
- Tickets are required for all performances including non-admission events.
- Every organization or activity must pay a user fee unless exempted by the Board of Directors.
- Food and/or drink are not allowed in the auditorium seating area.
- The Woodlands auditorium will be locked if no activity is scheduled.
- Audio and video recording and guidelines will be approved and determined by center manager.

Casa de Carta

The "House of Cards" is a 5700 square foot addition to the Ouachita Activities Building. It offers two rooms, which may be rented individually or in combination, a galley equipped with a coffee maker, microwave and refrigerator, ice maker, storage rooms, lobby and restrooms.

The Village Card Club operates card programs and social events for their members and guests.

PAVILIONS

Balboa

The Balboa Pavilion is located on Ponce de Leon Drive east of the Balboa Dam at the Lake Balboa boat-launching ramp. Balboa Pavilion will accommodate approximately 300 people.

Cortez

The Cortez Pavilion is located on Carmona Road, just north of DeSoto Boulevard at the Lake Cortez boat-launching ramp. Cortez Pavilion will accommodate approximately 132 people.

The Cortez and Balboa pavilions offer picnic tables, grills and a fireplace. A sound system may be rented separately

RESERVATIONS SHOULD BE MADE BY CALLING THE RECREATION DEPARTMENT AT 501.922.0322.

A rental fee is required. Reservations may be made up to a year in advance. A deposit and rental fee for use of the pavilions and/or speaker system must be paid when the key and regulation sheet are obtained.

Regulations:

- All doors must be locked and lights and fans turned off following an activity or event at the pavilion.
- All trash cans are to be emptied in the large bin on the east side of the parking lot, and new liners replaced in cans. This is necessary in order to keep animals and odors away from the building.
- Cleaning equipment is available.

FOOD AND BEVERAGE FACILITIES

The POA and/or its designated agent operate and maintain food and beverage facilities for the use and enjoyment of the membership, guests and visitors.

- DeSoto Club is located on DeSoto Blvd. at the DeSoto Golf Course, 100 Clubhouse Dr. (501.922.1100)
- Balboa Restaurant and Lounge is located at the Balboa Golf Course, 111 Balboa Way. (501.922.2909)
- Wood N Iron Restaurant is located at the Cortez Golf Course, 299 Cortez Road, Suite B. (501.922.0223)
- Casa Coronado Grill is located at the Coronado Golf Course, 199 Surtidor Way. (501.922.0007)
- 19th Hole Restaurant is located at the DeSoto Golf Course behind DeSoto Club, 102 Clubhouse Dr., Suite A. (501.922.9919)
- Ponce Fairway Tavern is located at the Ponce de Leon Golf Course, 300 Ponce de Leon Drive. (501.922.1623)
- Magellan Deli is located at the Magellan Golf Course, 451 Ponce de Leon Drive. (501.922.5040)
- Isabella Columbus Grill is located at the Isabella Golf Course at 110 Iniciador Way. (501.922.6666)
- Terrace on the Greens is located at the Granada Golf Course at 250 Maderas Dr. (501.915.9880)

SUPPORTING DOCUMENTS & POLICIES

Declaration and Protective Covenants of Hot Springs Village Property Owners' Association
By-laws of the Hot Springs Village Property Owners' Association
Board of Directors Policies

10-2010